

# INNOVATIVE SOLUTIONS & TECHNOLOGIES CENTER +UNAUSHNU LNIDNIUULTH EA SEIUUNLNAHUULTH AEUSTNU

## **BUSINESS PROCESS MANAGEMENT** From theory to practice, from methods to technologies (IBM tools for BPM)

Better processes produce lower cost, higher revenues, +motivated employees, and happier customers. Business Process Management (BPM) is an approach that's designed to produce better processes through the combination of technology and expertise. BPM is a collaborative effort between business units and the IT world, and this effort fosters a new paradigm of efficient and logical business processes. By using BPM, you not only improve your current processes, but also you build and deploy new capabilities and improve your Return on Investment (ROI).

Innovative Solutions & Technologies Center in Armenia and Enterprise Incubator Foundation kindly invite you to participate to the first ever organized hands-on training of Business Process Management.

### **Topics of discussion:**

29.05.2015

- Business and IT drivers for BPM
- BPM & Quality management
- BPM in modern IT environment
- BPM core concepts
- BPM projects
- Modelling notations

#### 30.05.2015

- Modelling, analysing and optimizing processes with simulation (BPMN, IBM WebSphere Business Modeller)
- · Business process reengineering, automation and monitoring (BPMN, IBM BPM)

Cloud services for business process modeling and documentation (IBM BlueworksLife)

When: 29-30 May 2015, 16:00-21:00 (with a 15 and 30 minute breaks)

Where: MLab Regional Mobile Application Laboratory

SEUA, Building 10, 5th floor, 105 Teryan st., Yerevan

Language: Russian

Who: Students (based on preliminary selection), working professionals, and university professors

of the related field.

The Trainer: the training will be delivered by our highly qualifed colleague from Saint-Petersburg State University of Telecommunications, Project manager and leading consultant at Smart Architects and Business Engineering Group Mr. Maxim Arzumanyan. Co-founder and curator of an open free ad-hoc educational and research program on Enterprise Architecture «Game|Changers Enterprise Architecture Track, Maxim has taken part in such projects as business transformation and engineering, EA methodology development, IT architecture development, IT-strategy development and BPM implementation in different roles including project manager and project architect. Certified IBM, SAP, ARIS, Software AG, LEAD, TOGAF, Microsoft specialist in the field of Enterprise Architecture, Business Analytics, Business Process Management and ERP. From 2014 - LEAD Enterprise Architect and Boardmember at Global University Alliance. Homepage: http://arzumanyan.com.ru/

#### How to register:

Please fill in the application form attached and send it to info@istc.am by May 25, 2015 16:00. As the number of participants is limited, the selection will be made on "first come - first served" basis. The selected participants will be notified additionally. For additional information please contact us at +(374 11) 219 700.











